



HOSPICE OF NORTH IDAHO

Your Local Community
Hospice Since 1981

Non-Discrimination Notice

Hospice of North Idaho complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice of North Idaho does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hospice of North Idaho:

Provides free aids and services to people with disabilities to communicate effectively with us, such:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Hospice of North Idaho Civil Rights Coordinator

If you believe that Hospice of North Idaho has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Hospice of North Idaho Civil Rights Coordinator, Hospice of North Idaho, 2290 W Prairie Avenue, Coeur d'Alene ID 83815 (208) 772-7994, (208)209-8508 (Fax), compliance@HONI.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Shawna Cauley or Designee, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-888-808-9008 (TTY: 1-509-328-3738).

Español (Spanish): ATENCIÓN: Hospice of North Idaho cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008 (TTY: 1-509-328-3738).

中文(Chinese): 注意：Hospice of North Idaho 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-808-9008 (TTY：1-509-328-3738)。

Русский (Russian) ВНИМАНИЕ: Hospice of North Idaho соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола. Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-808-9008 (телетайп:1-509-328-3738).

Tiếng Việt (Vietnamese): CHÚ Ý: Hospice of North Idaho tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật,

hoặc giới tính. Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-808-9008 (TTY:1-509-328-3738).

Tagalog (Tagalog – Filipino) PAUNAWA: Sumusunod ang Hospice of North Idaho sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008 (TTY: 1-509-328-3738).

Arabic: تنبيه: دار العجزة في شمال ولاية ايداهو يتوافق مع قوانين الحقوق المدنية الفيدرالية المطبقة ولا يميز على أساس العرق أو اللون أو الأصل القومي أو السن أو الإعاقة أو الجنس. إذا كنت تتحدث الإسبانية، وخدمات المساعدة اللغوية الحرة المتاحة - دعوة 1 - 888

808 - 9008 (TTY: 1-509-328-3738 .)

Українська (Ukrainian) УВАГА! Hospice of North Idaho дотримується чинних федеральних законів про цивільні права і не допускає дискримінації за ознакою раси, кольору шкіри, національного походження, віку, інвалідності чи статі. Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-808-9008 (телетайп: 1-509-328-3738).

ខ្មែរ (Cambodian) ប្រយ័ត្ន: បរិស្ថានជម្ងឺកន្លងយាម ភាសាខ្មែរ, បសវន៍នួយខ្ពស់កកសា ហោយមិនគឺក្លែង ក៏អាចមានសំណើបរិស្ថាន ចូរ ទូរស័ព្ទ 1-1-888-808-9008 (TTY: TTY: 1-509-328-3738)។

日本語 (Japanese) 注意: Hospice of North Idaho は適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、障害または性別に基づく差別をいたしません。日本語を話される場合、無料の言語支援をご利用いただけます。1-888-808-9008 (TTY: 1-509-328-3738) まで、お電話にてご連絡ください。

Français (French) ATTENTION: Hospice of North Idaho respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap. Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008 (ATS : 1-509-328-3738).

Română (Romanian) ATENȚIE: Hospice of North Idaho se conformează legilor Federale privind drepturile civile și nu discriminează pe baza rasei, culorii, originii naționale, vârstei, dizabilităților sau sexului. Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-808-9008 (TTY: 1-509-328-3738).

Deutsch (German) ACHTUNG Hospice of North Idaho erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab. Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808-9008 (TTY: 1-509-328-3738). **Português (Portuguese)** ATENÇÃO: Hospice of North Idaho cumpre as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo. Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-808-9008 (TTY: 1-509-328-3738).

한국어 (Korean) 주의: Hospice of North Idaho 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다. 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-1-888-808-9008 (TTY: 1-509-328-3738)번으로 전화해 주십시오.

नेपाली (Nepali) ध्यानाकर्षण: Hospice of North Idaho ल उपयक्त सघीय अाधिकारको

व्यवस्थासगै पालन गछ र वंश, रड, राि ष्ट्रयता, उमर, अपाङ्गता वा ालङ्गको आधारमा भेदभाव गदण । तपाङ्गले नेपाला बोलनहन्छ भन तपाङ्गको ाननम्त भाषा सहायता सवाहरु ान:शल्क रूपमा उपलब्ध छ । फोन गनुहोसर् 1-888-808-9008 (टटवाङ्ग: 1-509-328-3738)